



Excel

COLLEGE FOR COMMERCE AND SCIENCE



Approved by Government of TamilNadu & Affiliated with Periyar University, Salem
Pallakkapalayam, Komarapalayam, Namakkal Dt-637 303
Tamilnadu, India
www.excelinstitutions.com

RE-DVV CLARIFICATION

Details of 1.4.1: Institution obtains feedback on the academic performance and ambience of the institution from various stakeholders, such as Students, Teachers, Employers, Alumni etc. and action taken report on the feedback is made available on institutional website.

HEI SSR Input:

A. Feedback collected, analysed, action taken & communicated to the relevant bodies and feedback hosted on the institutional website

After DVV:

B. Feedback collected, analysed and action has been taken and communicated to the relevant bodies

HEI Appeal Explanation

The institution acknowledges the importance of obtaining feedback from various stakeholders, including students, teachers, employers, and alumni, to enhance academic performance and institutional ambience. The feedback mechanism at our institution is a structured and transparent process that involves:

Collection of Feedback: Regular feedback is obtained through structured surveys.

Analysis of Feedback: The collected data is systematically analyzed to identify areas requiring improvement.

Action Taken: Based on the analysis, appropriate measures are implemented to address concerns and enhance institutional quality.

Communication of Actions: The actions taken are formally communicated to the University.

Hosting on Institutional Website: To ensure transparency and accessibility, the feedback analysis report and action taken report are published on the institutional website.

The institution strongly asserts that the feedback report, along with the action taken, is publicly available on the website, fulfilling the criteria of option A. Therefore, we request reconsideration and reinstatement of the initial response (A) as it accurately represents our practice.



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HEI (Change in Input):

A. Feedback collected, analysed, action taken & communicated to the relevant bodies and feedback hosted on the institutional website

RE DVV CLARIFICATIONS	HEI RESPONSE
1] Kindly provide the authenticated feedback analysis report duly certified by the Principal.	HEI has Provided 1] The authenticated feedback analysis report duly certified by the Principal.
2] Kindly provide the authenticated filled in feedback forms from Students, Employers and Alumni duly certified by the Principal.	2] The authenticated filled in feedback forms from Students, Employers and Alumni duly certified by the Principal.
3] Kindly provide the authenticated action taken report on the feedback analysis duly certified by the Principal.	3] The authenticated action taken report on the feedback analysis duly certified by the Principal.
4] Kindly provide the authenticated communication letter to affiliating university for the Feedback report duly certified by the competent authority.	4] The authenticated communication letter to affiliating university for the Feedback report duly certified by the competent authority.
5] Kindly provide the direct link to the HEI's website which shows the feedback reports.	5] The direct link to the HEI's website which shows the feedback reports.



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HEI RESPONSE DOCUMENTS

S.No	CONTENTS	LINK FOR RELEVANT DOCUMENTS
1.	Certificate from the Principal	View
2.	Feedback analysis report duly certified by the Principal.	View
3.	Feedback forms from Students, Employers and Alumni duly certified by the Principal.	View
4.	Action taken report on the feedback analysis duly certified by the Principal.	View
5.	Communication letter to affiliating university for the Feedback report duly certified by the competent authority	View
6.	Link to the HEI's website which shows the feedback reports.	View
7.	SSR Link	View
8.	DVV Link	View

Note: As per NAAC Appeal Procedure HEI has provided SSR Documents link and DVV documents link to reconsider.