



### CRITERION – 5

### STUDENT SUPPORT AND PROGRESSION

#### 5.1 STUDENT SUPPORT

**5.1.4. The institution adopts the following for redressal of student grievances including sexual harassment and ragging cases**

- 1. Implementation of guidelines of statutory/regulatory bodies**
- 2. Organisation wide awareness and undertakings on policies with zero tolerance**
- 3. Mechanisms for submission of online/offline students' grievances**
- 4. Timely redressal of the grievances through appropriate committees**

METRIC	PARAMETER	LINK TO THE RELEVANT DOCUMENT
5.1.4	1.Implementation of guidelines of statutory/regulatory bodies 2.Organisation wide awareness and undertakings on policies with zero tolerance 3.Mechanisms for submission of online/offline students' grievances 4.Timely redressal of the grievances through appropriate committees	